

General Troubleshooting for EcoSoya Wax

If you experience a problem with your candle, try the following steps to isolate the cause. Whatever the issue may be it's important that you test for only one variable at a time. This enables you to isolate the cause of your problem. Variables include but are not limited to the container, wax, dye, fragrance, wick, pour temperature and even environmental conditions such as cooling temperature.

- First make a candle in the container with only the wick (no dye or fragrance). If it looks good then the wax is performing normally.
- Then one at a time change a variable. Try adding the dye without fragrance to the container, wax and wick. If it looks good and burns well the dye is compatible with the wax.
- Try adding the fragrance without dye to the container, wax and wick. If it looks good and burns well the fragrance is compatible with the wax.
- Try the dye and fragrance together with the container, wax and wick. If it looks good and burns well the dye/fragrance combination is compatible with the wax.
- If you are experiencing burn problems, try a different type or size of wick.
- Other variables to try are different pouring and cooling temperatures and even different containers.

Be sure all equipment and materials are contaminant free. This can be a lot of work but you will find the cause of your problem. Be sure to record all your testing and results. When you do find the cause, substitute a different type or manufacturer of that component until you achieve your desired results.